

HELPING YOU TO SMILE WITH CONFIDENCE

Looking and feeling great plays a major role in the way we all live our lives. From the places we go, to the people we meet and the decisions we make, feeling confident is key in the success of our personal and professional lives.

A great smile can boost your confidence by rejuvenating your appearance and giving you a healthy look that you can be really proud of.

- Improve your self-esteem
- Boost your confidence
- Achieve a happy, healthy looking smile



OUR PRACTICE PHILOSOPHY

At Perfect Smile, we take pride in what we do and how we do it. We are passionate about excellence in personalised dental care, new technologies and healthy smiles.

We believe that your smile is one of the most valuable assets, which is why we are committed to helping you look after and make the most of it through affordable, high quality and professional dental care treatments.

We also believe that you should be able to relax in the knowledge that our highly skilled and expert team will be putting you, your needs and any of your concerns first.



PRACTICE INFORMATION

Opening hours: Monday, Tuesday & Thursday: 9am - 6pm
(Closed for lunch between 1pm - 2pm) Wednesday: 9am - 7pm
Friday: 9am - 5pm
Saturday: (Private Patients Only) 9am - 1pm

Address: 25 Lavender Hill, Battersea, SW11 5QW

General Enquiries: 020 7223 3293
Email Enquiries: battersea@perfectsmile-dental.com

Dentist:

- Dr. Frej Rahmani *GDC: 71191*
- Dr. Helena Puskarz *Lds, Rcs Eng, BDS Lond, GDC: 65073*
- Dr. Maeve Barratt *Evans Dublin, GDC: 75189*

Hygienist:

- Laura Gallan *Statuary Exam, GDC: 116440*
- Kataryna Ferencova

Out of hours emergency GP service: 0203 4021 333

NHS Direct Telephone Number: 111

Website: www.perfectsmile-dental.com

Additional practice information:

- Disabled access
- Pay and display parking available
- Interest free finance available
- We welcome children, adults & families
- This leaflet is available in various languages if requested
- We operate a zero tolerance policy towards our staff

Your Local Primary Care Commissioning: Primary Care Commissioning, 2nd Floor, Southside, 105 Victoria Street, London, SW1E 6QT
Tel: 020 7932 3700 ext. 0 for switchboard
Email: penelope.boxall@nhs.net

Clinical Director: Dr. Chirag Patel *BDS, GDC: 79721*

Managing Director: Palvesh Patel
Company Registration No. 7229041

Head office: 25-27 Kew Road, Richmond, TW9 2NQ
Tel: 020 8940 5006

Every effort will be made for you to see a dentist of your choice. However, in an event of an emergency appointment this is not always possible.

If you have any complaints please ask our receptionist for the complaints procedure for Perfect Smile.

Please call PALS on tel: 0800 953 0676 or the General Dental Council on tel: 0845 222 4141 for complaints outside of the practice if you are not satisfied with the service.



NHS + Private Practice
invisalign

BATTERSEA

PRACTICE INFORMATION



Comfortable Treatment
Care For All The Family
Latest Technology
Friendly Team

Perfect Smile
London's Premier Dental Clinics

www.perfectsmile-dental.com

FREE NHS DENTAL TREATMENT OR HELP WITH HEALTH COSTS

You do not have to pay for NHS dental treatment if, when the treatment starts, you are:

- aged under 18
- under 19 and receiving full-time education
- pregnant or a mother who has had a baby in the previous 12 months
- staying in an NHS hospital and your treatment is carried out by the hospital dentist
- an NHS Hospital Dental Service outpatient (however, you may have to pay for your dentures or bridges)

You also do not have to pay if, when the treatment starts, or when you are asked to pay:

- you are included in an award of
 - Income Support
 - Income-related Employment and Support Allowance
 - Income-based Jobseeker's Allowance
 - Pension Credit guarantee credit

or

- you are named on a valid NHS tax credit exemption certificate, or you are entitled to an NHS tax credit exemption certificate
- you are named on a valid HC2 certificate

You will not be exempt from paying because you receive Incapacity Benefit, contribution based Employment and Support Allowance, contribution-based Jobseeker's Allowance, Disability Living Allowance, Council Tax Benefit, Housing Benefit or Pension Credit savings credit, when paid on their own. Medical conditions do not exempt patients from payment for dental treatment.

You will be asked to show your dentist written proof that you do not have to pay for all or part of your NHS treatment. You will also be asked to sign a form to confirm that you do not have to pay. If your name is on a valid HC3 certificate, you may not have to pay for all your treatment. Checks are made on free and reduced cost treatment when you do not, you may incur a penalty charge.

NHS DENTAL CHARGES

The charge you pay depends on the treatment you need to keep your mouth, teeth and gums healthy. You will only ever be asked to pay one charge for each complete course of treatment, even if you need to visit your dentist more than once to finish it - either Band 1, 2 or 3. If you have to be referred to another dentist for another, separate course of treatment, you can expect a second charge. Some minor treatments are free. If you are not exempt from charges, you should expect to pay one of the banding charges for each course of treatment you receive. **Please refer to the NHS leaflet for costs of bands.**

Band 1 course of treatment

This covers an examination, diagnosis (e.g. X-rays), advice on how to prevent future problems and application of fluoride varnish or fissure sealants. If you require urgent care, even if your treatment needs more than one appointment to complete, you will only need to pay one Band 1 charge.

Band 2 course of treatment

This covers everything listed in Band 1 above, plus any further treatment such as fillings, root canal work or if your dentist needs to take out one or more of your teeth.

Band 3 course of treatment

This covers everything listed in Bands 1 and 2 above, plus crowns, dentures or bridges.

A COMPREHENSIVE CHOICE OF COSMETIC TREATMENTS

Cosmetic treatments to suit all personal requirements and individual budgets:

- Teeth Whitening
- White Fillings
- Inlays
- Veneers
- Crowns and Bridges
- Dental Implants
- Orthodontics - Invisible Braces
- Cosmetic Dentures
- Restylane and Facial Rejuvenation Treatments
- **FREE** ✨ **invisalign® Consultations**

With a complete Smile Makeover, a selection or a combination of these cosmetic treatments can make a real difference to your smile.

You may wish to consider cosmetic dentistry if you suffer from:

- Stained/discoloured teeth
- Missing teeth
- Uneven teeth/gaps
- Unsightly fillings
- Cracked/transparent teeth
- Crossed over/crooked teeth

CONTINUOUS IMPROVEMENT

At Perfect Smile, we are committed to continuously improving the service and care we provide to each of our patients.

Clinical Excellence

We invest in proven, high quality materials and state-of-the-art equipment and believe in the continuous professional development of each and every member of our team.

Cross Infection Control

We have a stringent Cross Infection Control Policy and as a member of the British Dental Association, we believe in exceeding all standards of Health and Safety for the reassurance and peace of mind of our patients and team.

Patient Feedback

The thoughts and feedback of our patients are always welcomed within our practice. This valued feedback enables us to continuously invest in what matters the most to you.

Late Cancellations and No-show Policy

At Perfect Smile, we have a late cancellation and no-show policy. This ensures that we are able to offer affordable dental care to all of our patients.

Should you need to change your appointment time or date, we simply ask for at least 48 hours notice in advance. This will allow us to offer your place to another patient. Less than 48 hours notice may incur a charge.



www.getdentalplans.co.uk

